

## QUALITY AND HEALTH&SAFETY POLICY

DeltAcque considers as essential to keep the characteristics of a competitive company in the market and to safeguard the Health&Safety of all involved parts, to this end establishing as a strategic priority of its operations, the following:

- the commitment to constantly meet the needs and expectations of current and potential customers regarding the quality of service provided, price competitiveness, compliance with contractual requirements;
- the responsibility to supply safe and healthy work conditions for the prevention of injuries and diseases related to the job;
- verification of customer satisfaction and other interested parties;
- systematic improvement of its organization to eliminate, reduce and, where possible, prevent waste of resources and inefficiencies, the inefficiencies and risks for the Health&Safety in the workplaces;
- the involvement, motivation, consultancy, participation and preparation of its staff in the processes of improving quality, efficiency and Health&Safety. Specific improvements are studied by reviewing and updating the management and subsequently developed;
- maintaining close relationships with its suppliers in order to improve the efficiency of the procurement process and create added value for both parties;
- the pursuit of objectives, in compliance with the rules and all legal requirement, to satisfy the community and safeguard the Health&Safety of the workers;
- the search for continuous improvement of the product, services, processes, Health&Safety and the Integrated Quality System of the organization.

For this purpose and in compliance with the provisions of the UNI EN ISO 9001: 2015 and UNI EN ISO 45001:2023 standards, DeltAcque has developed an integrated management system in order to be subjected to evaluation and certification by an independent and accredited body.

This system must play a fundamental role in the control of business processes and must also constitute a point of reference for all those who work inside the company.

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DIREZIONE GENERALE

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