

## QUALITY POLICY

DeltAcque considers essential to maintain the characteristics of a competitive company and to this end establishes, as a strategic priority of its operations, the following:

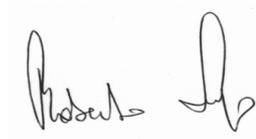
- the commitment to constantly meet the needs and expectations of current and potential customers regarding the quality of service provided, price competitiveness, compliance with contractual requirements;
- verification of customer satisfaction and other interested parties;
- systematic improvement of its organization to reduce and, where possible, prevent waste of resources and inefficiencies;
- the involvement, motivation and preparation of its staff in the processes of improving quality and efficiency. Specific improvements are studied by reviewing and updating the management and subsequently developed;
- maintaining close relationships with its suppliers in order to improve the efficiency and efficiency of the procurement process and create added value for both parties;
- the pursuit of objectives, in compliance with the rules, to satisfy the community;
- the search for continuous improvement of the product, services, processes, and the Quality System of the organization.

For this purpose and in compliance with the provisions of the UNI EN ISO 9001: 2015 standard, DeltAcque has developed a Quality Assurance system in order to be subjected to evaluation and certification by an independent and accredited body.

This system must play a fundamental role in the control of business processes and must also constitute a point of reference for all those who work within the company.

GENERAL DIRECTION

Roberto Lupo

A handwritten signature in black ink, appearing to read 'Roberto Lupo', is placed over a light grey rectangular background.